GOVERNMENT OF INDIA
URBAN DEVELOPMENT
LOK SABHA

UNSTARRED QUESTION NO:2783
ANSWERED ON:17.08.2004
FAILURE OF COMPUTERIZATION IN DDA
Mandlik Shri Sadashivrao Dadoba

Will the Minister of URBAN DEVELOPMENT be pleased to state:

(a) whether there has been failure of computerization in Housing Wing of Delhi Development Authority;

(b) if so, the details and the reasons therefor and the number of cases in which double allotment has been made by the authority; and

(c) the details of the expenditure incurred on computerization by DDA?

Answer

MINISTER OF PARLIAMENTARY AFFAIRS AND URBAN DEVELOPMENT (SHRI GHULAM NABI AZAD)

(a)&(b): No, Sir. The Delhi Development Authority (DDA) has informed that the following activities of Housing Wing have already been computerized:

(i) Allotment of flats.

(ii) Costing of flats.

(iii) Processing & printing of Demand letters

(iv) Possession letters for some schemes.

(v) Accounting receipts of Housing Department and online verification.

(vi) Query facilities to public through web site and information kiosks.

(vii) Post allotment activities like change of address, cancellation, change of mode of payment, etc.

DDA has further reported that due to non-availability of old records/files/property registers, double allotments have occurred in some cases. In such cases of double allotment, as per policy guidelines, allotment of another flat at the same cost is made by DDA.

(c): An amount of approximately Rs.2 crores has been spent by DDA on computerization during the last five years.